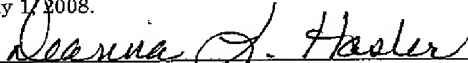


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I hereby certify that this correspondence is being filed electronically,
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Deanna L. Hasler

Our Case No. PATENT
10022/325

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of)
Eric A. Portman et al.) Group Art Unit 2617
Serial No.: 10/751,022) Examiner: Aung T. Win
Filed: January 2, 2004) Conf. No. 3692
For: DIRECTORY ASSISTANCE)
WITH MULTI-MODAL MESSAGING)

AMENDMENT AND RESPONSE TO NON-FINAL OFFICE ACTION
MAILED APRIL 2, 2008

MAIL STOP AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Non-Final Office Action mailed April 2, 2008, please enter
the following amendments and consider the following remarks.

Claim amendments begin on page 2 of this paper.

Remarks begin on page 17 of this paper.